

## General terms and conditions for the online sale of car parts

- Definitions

In these general terms and conditions the following definitions apply:

- Webshop: the online store of [Company Name] where car parts can be purchased;
- Customer: the natural or legal person who uses the webshop and an order places;
- Agreement: the agreement between the customer and Autodemontage Palinckx VOF for the purchase of car parts.

- Applicability

These general terms and conditions apply to all offers, orders and agreements from Autodemontage Palinckx VOF regarding the sale of car parts via the webshop. Deviations from these general terms and conditions are only valid if they have been confirmed in writing by Autodemontage Palinckx VOF.

- Offer and order

- All offers and prices in the webshop are subject to possible changes programming and typographical errors;
- An order is final after it has been placed by the customer and confirmed by Collignon & Fils;
- Autodemontage Palinckx VOF reserves the right to refuse an order without statement of reason.

- Payment

- Payment must be made in advance via the payment options offered on the Online store;
- In the event of late payment, the customer is legally in default and Autodemontage Palinckx VOF is entitled to terminate the agreement and sell the car parts to third parties.

- Delivery and shipping
  - Autodemontage Palinckx VOF will ship the car as soon as possible after receipt of payment. ship parts to the specified address;
  - The customer is responsible for providing the correct address and receiving the car components;
  - The risk of loss and damage to the car parts passes to the customer time of delivery.
- Warranty and returns
  - Autodemontage Palinckx VOF gives a standard 3-month warranty on the delivered car parts, unless otherwise indicated in the webshop;
  - The customer has the right to within 14 days of receiving the car parts to cancel the agreement and return the car parts, provided they are unused and undamaged;
  - The costs for returning are borne by the customer.
- Liability
  - Autodemontage Palinckx VOF is not liable for indirect damage, such as consequential damage, lost profits, missed savings or damage due to business stagnation;
  - Autodemontage Palinckx VOF is not liable for damage caused by force majeure, such as natural disasters, strikes or technical failures;
  - The total liability of Autodemontage Palinckx VOF is limited to the amount that the customer has paid for the delivered car parts.
- Intellectual Property
  - All intellectual property rights relating to the webshop, the content of the webshop and the supplied car parts belong to Autodemontage Palinckx VOF or its licensors;

- It is not permitted to copy, reproduce or otherwise use or exploit (parts of) the webshop or the supplied car parts without prior written permission from Autodemontage Palinckx VOF.
- Applicable law and disputes
- All agreements between Autodemontage Palinckx VOF and the customer are exclusive Dutch law applies;
- Disputes between Autodemontage Palinckx VOF and the customer will be submitted to the competent court in the district where Autodemontage Palinckx VOF is located.
- Changes to the general terms and conditions
- Autodemontage Palinckx VOF reserves the right to change or supplement these general terms and conditions without prior notice;
- The amended general terms and conditions will be effective from the moment of publication on the webshop.
- Final provisions
- If any provision of these general terms and conditions is declared null and void or annulled, the other provisions remain in full force;
- Any deviations from these general terms and conditions must be in writing agreed between Autodemontage Palinckx VOF and the customer.