

## Warranty conditions Venema Cars & Parts.

With the exception of electronic parts, the used vehicle parts that Venema has sold and delivered to the buyers are eligible for warranty.

1.2 In addition to the Warranty Conditions, the sales conditions may also apply to the used vehicle parts referred to in the previous article.

2. The buyer can only derive rights from a warranty by submitting to Venema the relevant purchase agreement or invoice and, if applicable, the warranty card drawn up in this respect. If it concerns an item that has been provided with a brand or registration by Venema, the buyer can only derive rights from a guarantee if the intended brand or registration is undamaged when the guarantee is invoked.

3. Claims of the buyer under a guarantee are not transferable to third parties.

4. The warranty is granted by Venema for a period of three months from the date on which the item was delivered to the buyer. If there are defects in the item within the warranty period during normal use, the buyer has the right to offer the delivered item to Venema for repair or replacement, at the choice of Venema, in accordance with article 8 of the applicable general terms and conditions.

5. The transport to and from Venema of the item offered for repair or replacement is at the expense of Venema. In case of an incorrect order and / or when the item offered for repair or replacement does not qualify for the warranty on the basis of the warranty conditions, the transport of the bag to and from Venema will be for the account of the buyer.

6. In the event that Article 4 of these Warranty Conditions and Article 8 of the General Terms and Conditions have been met, Venema undertakes to repair or replace the item offered for repair / replacement within a reasonable period of time, unless Venema is unable to do so. in which case Venema will repay the purchase amount.

7. These Guarantee Conditions apply to the item received by the buyer after repair / replacement.

8. The buyer cannot claim a Warranty:

1. If the buyer has provided incorrect or insufficient information regarding the brand and type designation of the purchased item and / or the vehicle for which the part is intended.
2. If the buyer has performed work, such as but not limited to repair, changes and disassembly, on the purchased item. has done.
3. If there is a faulty and / or inexpert installation / use of the purchased goods or is used in normal traffic when using the vehicle (speed tests, reliability tests, excessive load in connection with the combination of a passenger car and trailer or caravan, etc.)
4. If action has been taken in violation of any other provision of the applicable General Terms and Conditions or Warranty Conditions, insofar as these have been prescribed under penalty of forfeiture of rights.

9. The buyer cannot derive any right to compensation of any kind from a guarantee, except insofar as Venema is obliged to do so on the basis of the applicable General Terms and Conditions.

10, Venema has the right to deviate from these Warranty Conditions, if the buyer has been explicitly informed of this before the conclusion of the purchase agreement and the deviating provisions have been laid down in writing between Venema and the buyer.

Additional Conditions: The buyer cannot claim reimbursement of the costs for; installation, removal, assembly, disassembly, transport or costs other than those of the purchase price. Delivered Parts that appear to be unnecessary can be returned within 5 days, for which 15% of the purchase amount, with a minimum of 9.75 ex VAT, will be charged. Electronic parts are not taken back