

# DVZ CARPARTS

## **Our delivery conditions**

1. On parts to which a quality code has been demonstrably given: Sheet metal with A1 or A2 quality and engine or gearbox with less than fifty thousand kilometers, DVZ CARPARTS gives a three-month warranty. Unless stated otherwise, all other conditions also apply to these parts.
2. Warranty on engines and/or gearboxes only applies if the oil and/or toothed belt and/or filters have been demonstrably replaced.
3. Distribution and head gasket damage are not covered by the warranty
4. Work and/or parts related to the installation and/or warranty of delivered parts are not for the account of DVZ CARPARTS. Delivered parts can be returned within 8 days. (This does not apply to electronic parts such as Computer, ECU, relays, modules, media, navigation and semi-electronic parts!)
5. The customer will then receive a voucher worth the purchase amount reduced by 15% of the purchase amount with a minimum of €50.
6. DVZ CARPARTS is not liable for incorrectly ordered parts, we do not take these back!
7. Shipping and return costs are for the account of the customer.
8. Returns that are returned after the trial period specified in the conditions are not regarded as returns and are returned to the sender without being processed.
9. Engines, gearboxes and turbos must be returned/sent within 1 month after delivery, otherwise an invoice will follow!
10. If an engine is delivered complete, we give no warranty on the attachments!

**We at DVZ International Trading Services BV – DVZ CARPARTS wish you many safe kilometers.**

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