

Warranty conditions and returns

Exchange or return of ordered parts is possible within 5 working days.

1. Used parts sold and/or delivered with a sales price are eligible for warranty of more than €50 ex VAT. And a maximum of the invoice price of the part.
2. **No** warranty is given on electronic parts .
3. To make a claim under the warranty, the returned product must be marked/signed and signed to be undamaged/unopened.
4. The buyer cannot claim a full warranty if the buyer has incorrect or insufficient information has provided information regarding the make and type designation of the purchased item and/or the vehicle for which the part is intended. In this case, the buyer receives 80% of the purchase amount return.
5. The photos of products serve for orientation purposes. Request and compare the item in such a way that it is guaranteed is that it is actually suitable for your vehicle.
6. When purchasing any of our used products the buyer is bound by these terms and conditions, please ask any questions before making a purchase.
7. The item is sold by us "as is", this means; By purchasing the part, the customer expressly agrees to fully agree with the 5-day statutory warranty/return scheme for used goods.
8. Claims of the buyer under a warranty are not transferable to third parties.
9. The shipping of products is entirely at the risk of the buyer, in the event of damage or loss to contact the relevant delivery service yourself.
10. When the customer chooses to reserve certain parts (including ordered parts/ expected parts) by making a down payment, the customer agrees to all terms and conditions.
11. The moment the customer decides **not** to purchase the parts in question / or wants to cancel the ordered parts, the down payment will be forfeited in favor of Autosloperij Kralingen.
The customer can no longer claim the amount of money paid.
An exception is when Autosloperij Kralingen cannot fulfill the delivery of this part within a predetermined period, but in any case within 90 days from the date of down payment.
12. Autosloperij Kralingen is not liable for damage and/or defects to delivered products caused by installation and/or repair that is due to negligence, carelessness or incorrect actions by the buyer himself or by another garage company.
13. The buyer cannot derive any rights to compensation of any kind from a warranty, except to the extent that the seller is obliged to do so by law or these conditions.

No rights can be derived from advertisements.

Do not purchase if you do not agree with these provisions.

By purchasing parts, you automatically accept the general warranty conditions of Autosloperij Kralingen BV stated on the web page and at the company.