

## General Terms and Conditions Yellow Parts / SuzukiAutoOnderdelen.nl Article 1. Applicability

1. These general terms and conditions apply to all articles and/or services provided by Yellow Parts to its customers.
2. Placing an order or accepting an offer implies that you accept these general terms and conditions.
3. Any conditions of the customer are only applicable if confirmed in writing by Yellow Parts. In case of conflict, the provisions of Yellow Parts' general terms and conditions prevail.
4. Yellow Parts reserves the right to supplement and/or modify these general terms and conditions.

## Article 2. Prices and Payments

1. All articles and/or services offered by Yellow Parts on this site are in euros and include VAT, unless indicated otherwise.
2. Payment to Yellow Parts can be made in the following ways:
  - Payment via Courier Service (cash on delivery)
  - Payment by bank transfer.
  - Cash payment upon pickup.
  - IDEAL
3. You can indicate how you wish to pay while completing the order. Rabobank bank account number: 10.58.60.050 in the name of Yellow Parts. Please mention your name.
4. Goods will be shipped when the total amount has been credited to Yellow Parts' account. If the amount has not been credited within 7 days, we will contact you.

## Article 3. Shipping and Transport

1. You can choose the type of transport yourself. During the ordering process, you can choose from the following options:
  - Courier Service
  - Pickup in Druten
2. If you have a different choice, please contact us at 0487-511726 or mail to [info@yellowparts.nl](mailto:info@yellowparts.nl) For further shipping information, please consult Yellow Parts' shipping conditions.
  - The shipment of goods is (unless otherwise agreed in writing) at the risk of the buyer.
  - If the buyer has entered an incorrect address, the costs are for the buyer.
  - If the buyer is not at home to receive the goods, additional costs will be charged.
  - Upon receipt of the order, the buyer must check the products for defects and/or deviations. The buyer should take into account minor color differences (e.g., due to color deviations displayed by different monitors). If the items do not conform to the agreement, you should contact Yellow Parts as soon as possible.

- Shipping costs depend on the weight and size of the product and the payment method.

Article 4. Cancellation Cancellation of goods is possible, however:

1. If the goods have already been shipped after cancellation, then the shipping costs are for the buyer.
2. In the event of cancellation, if the payment has already been made by the buyer, the amount that has been transferred to Yellow Parts' account will be refunded to the buyer's account. If the shipment has already taken place, this amount will be reduced by the shipping costs.

Article 5. Delivery and Delivery Time

1. Orders will be sent as quickly as possible by Yellow Parts. If the goods are in stock, then the shipment will take place on the same or the next business day.
2. If the product is not in stock, it will remain on backorder until a week after the expected delivery date. Yellow Parts will contact the customer in this case to discuss whether the backorder should remain or be canceled.
3. When ordering multiple products with different delivery times (more than 5 working days difference), Yellow Parts will contact the buyer to see if the order will be delivered in multiple shipments or if it may be shipped once everything is in stock.

Article 6. Exchange of Articles

1. It is possible to exchange articles. To exchange articles, the buyer must contact us within 5 working days.
2. Any additional (shipping) costs are for the buyer.
3. The item you wish to exchange must still be in the original (undamaged) packaging and it must be undamaged and/or not used.
4. Electronic parts cannot be exchanged or returned.

Article 7. Returns

1. It may happen that you want to return an item. You can do this by sending an email to Yellow Parts within 5 working days for assessment.
2. To return an item, the item must be in the original (undamaged) packaging and must be undamaged and/or not used.
3. The shipping costs for returning are for the buyer. Once the product has arrived in its original condition, we will refund the amount to your account as soon as possible.
4. Electronic parts cannot be exchanged or returned.

Article 8. Disclaimer Yellow Parts is not responsible for typographical errors, incorrectly placed images, and/or deviations in color or shape of the image compared to the actual product.

Article 9. Privacy Your data will be treated confidentially and not passed on to third parties.